



Operation Team Spirit: Program Review and Analysis

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Biblioscholar Dez 2012, 2012. Taschenbuch. Book Condition: Neu. 246x189x5 mm. This item is printed on demand - Print on Demand Neuware - In an effort to improve the quality of its KC-135s returning from programmed depot maintenance, the ANG requested to perform a portion of their acceptance inspections on aircraft while still at depot. This request evolved into the Team Spirit program. Following its implementation, Team Spirit reportedly drove average downtimes from 52 days to 14. In 2007, the TS team earned the Chief of Staff Team Excellence Award and the program was designated an Air Force Best Practice. Since earning these accolades, the program has undergone scrutiny over increasing costs. Decision makers placed the program on hold and directed a business case analysis (BCA) be conducted to determine the way ahead. Although the BCA confirmed costs were in fact an issue, the overall results favored continuation of the program for myriad other reasons. Despite the BCA, scrutiny of the program had not completely waned. Evidence of revenue losses not only served as the impetus for the BCA, but also identified a need for a qualitative analysis of TS processes in an effort to identify potential areas for improvement-hence, the...



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